



Hood Cleaners of America Sustainability Policy

Policy Statement

As a leading service provider to the hospitality industry, Hood Cleaners of America is committed to promoting sustainable business practices in all aspects of our service. HCA aims to follow and to promote good sustainability approaches to reduce the environmental impact of all our activities and to help our business partners to do the same.

HCA Commitment

- To comply with, and exceed where possible, all applicable legislation, regulations and codes of practice;
- To integrate sustainability considerations into all our business decisions;
- To promote environmental awareness amongst our workers and encourage them to work in an environmentally responsible manner;
- To reduce waste through re-use and recycling and by purchasing recycled, recyclable or re-furnished products and materials where these alternatives are available, economical and suitable;
- To promote efficient use of materials and resources throughout our facilities including water, electricity, raw materials and other resources, particularly those that are non-renewable;
- To review and continually improve our environmental sustainability performance.
- To strive to achieve leading industry best practice.
- To promote diversity and equality within the workforce via recruitment and retention.
- To provide safe, healthy working conditions for our staff and others.
- To increase awareness of environmental responsibilities among staff.
- To commit to an ongoing effort to improve employees' performance and productivity
- To reduce operating costs in all our operations.
- To power down equipment at the end of the day and enable energy savings settings on all computers and desktops.
- To encourage staff to save energy through the use of awareness resources and by providing training opportunities and at induction.
- To enhance the training skills of our personnel to ensure a more effective understanding of environmental issues and the management of them during



operations, in particular with: the use and storage of chemicals, ensuring all cleaning teams are properly trained in cleaning methods that actively reduce the amount of chemicals used.

Reliability

Hood Cleaners of America's team have achieved their professional certifications from IKECA, Phil Ackland PAC and fully follow NFPA 96 guidelines.

At the core of our operations are our employees and service partners. We provide training, support and ongoing learning opportunities and value their service and dedication to our organization.

Health and Safety

Routine cleaning and maintenance of kitchen exhaust systems is absolutely essential for a healthy workplace, fire prevention and energy efficiency. Our technicians undergo rigorous training on the protocols for safe removal and disposal of debris in accordance with industry guidelines. Hood Cleaners of America's Technicians are trained to identify neglected exhaust hood systems that will circulate harmful particles contaminating air and surfaces. Furthermore, neglect can be the cause of fires resulting in devastating financial loss to communities and irreparable environmental damage.

Scope

This policy is for use across all business activities of HCA nationwide. Our policy is intended to benefit our personnel, business partners, service users, contractors and members of community at large.

Communication and Review

Hood Cleaners of America will communicate this policy to all of our employees and ensure they are given appropriate training to raise awareness of environmental issues. HCA will review this policy on an annual basis, taking into account changes in legislation and within our organization, and other factors, and notify staff of any updates/changes.

Hood Cleaners of America will make this policy available when requested to interested parties, including clients and members of the public.

Hood Cleaners of America will support relevant initiatives in our business sector aimed at improving the organization's overall sustainability performance.